



## **Access Key Redemption Guideline Acknowledgement\***

### **Access Key Terms & Conditions:**

Access Keys issued must be used in accordance with the following terms and conditions:

1. Access Keys are for new bookings only.
2. Access Keys shall: (a) provide a discount off the voyage fare, all taxes and port fees, upgrades, voyage protection, transfers (unless in a Suite), and any applicable fuel surcharges; (b) be double occupancy only; (c) be solely for voyage redemption; and (d) not be combined with any other discounts, special offers, nor promotions.
3. Access Keys are limited to Mediterranean departing Virgin Voyages from Barcelona, Spain and Piraeus, Greece in 'Central Sea Terrace' / 'The Sea Terrace' / 'Limited View Sea Terrace' cabin only. Sailings from May - October 2024 qualify, excluding any transatlantic/transoceanic/Celebration/Elevate sailings. Virgin Voyages also reserves the right to introduce embargoed sailings / sailing periods, at any time. Access Key holders are eligible to bid for a cabin upgrade when our "Level Upgrade" program is activated from time to time. Customers eligible for Level Upgrade will automatically receive an email inviting them to bid for a cabin upgrade in accordance with the terms and conditions of the Level Upgrade offer.
4. The Holder of this Access Key must be eighteen (18) years of age or older and the Holder and any additional guest(s) must satisfy Virgin Voyages' additional requirements for passage as set forth in the Virgin Voyages Additional Terms and Conditions at <https://www.virginvoyages.com/Web-Marketing/addl-terms-and-conditions.html>.
5. This Access Key is nonrefundable and not replaceable. It has no cash value and is not redeemable for cash. The Access Key is void if sold for cash or other consideration. Disclosure to other Sailors that one is traveling on an Access Key is not permitted, and doing so violates these Terms and Conditions.
6. Access Keys are to be booked via web only
7. Access Keys may not be used and are not applicable for charters; nor may they be used for customised Circle programs (i.e. value add Circle).
8. Any tax liability, including disclosure, connected with the receipt or use of this Access Key is the recipient's sole responsibility and liability.
9. Access Keys gifted to other persons shall be held responsible for those person's behavior on board. We therefore strongly recommend and urge that, should an employee gift an Access Key, the Access Key recipient(s) be person(s) related to or well known by the employee gifting the Access Key. Gifting any Access Key to a person not known or not well known by the employee may result in disciplinary action, to include termination, of the employee gifting the Access Key, should the recipient violate our sailor conduct policy. There is a subjectivity aspect to determining whether someone is "well known" or "not well known" to an employee, as well as degrees of familial relationships.
10. Selling or bartering of an Access Key or offering an Access Key in exchange for any consideration, is strictly prohibited.

11. Virgin Voyages will evaluate instances of apparent or suspected violation of these Access Key Terms and Conditions and shall do so in its sole discretion. Employees of external affiliate companies, or contractors or anyone not directly employed by Virgin Voyages may be subject to action up to and including permanent banning from Virgin Voyages' vessels.
12. Virgin Voyages reserves the right to substitute ports, change itineraries or substitute vessels on all itineraries as more specifically provided in the Virgin Voyages Ticket Agreement, available at <https://www.virginvoyages.com/uk-ticket-contract>. The provisions of Virgin Voyages Additional Terms and Conditions, also available online at <https://www.virginvoyages.com/Web-Marketing/addl-terms-and-conditions.html> , are hereby incorporated by reference. Among other points within these Terms and Conditions, any dispute resolution between you and Virgin Voyages must take place in Miami or London, depending on your residence, and must be filed within a certain period of time. By redeeming an Access Key, the recipient agrees to be bound by all such terms and conditions. Virgin Voyages reserves the right to modify these terms at its discretion with or without notice. By checking this box, Employee member acknowledges that they have read, understood, and that they will abide by the Guidelines.