

Third Party Access Form

Please complete your details and return to BOQ Specialist
GPO Box 2539, Sydney, NSW, 2001 or fax to 1300 131 400

Products and services are provided by BOQ Specialist - a division of Bank of Queensland Limited ABN 32 009 656 740 AFSL and Australian credit licence No. 244616 (**BOQ Specialist**).

Please use BLOCK LETTERS

1. CREDIT CARD DETAILS

Credit card type (please tick appropriate type)

Signature credit card Last 4 digits on the card

Platinum credit card Last 4 digits on the card

2. PRIMARY CARDHOLDER DETAILS

First name

Surname

Home telephone number ()

Mobile telephone number

3. THIRD PARTY DETAILS

Title

First name

Middle name

Surname

Gender Male Female

Date of birth / /

Nature of relationship to primary cardholder

Third Party Access

Street address

Suburb State Postcode

Contact details

Contact telephone number ()

Mobile telephone number

Email address

4. TYPE OF AUTHORITY

Please refer to the Important Terms & Conditions section of this form

Access to online banking*

Enquiry authority

Authority to maintain account

Power of attorney - please provide a certified copy of the Power of Attorney

* This third party will have the equivalent online banking access rights as the primary cardholder, except for the ability to perform a BPAY® transfer. You will need to contact the Client Service Centre to register for online banking.

5. THIRD PARTY IDENTIFICATION DETAILS

Mothers maiden name

Please provide copies of and details for at least two (2) of the following identification documents.

Driver licence number

State of issue

Driver licence expiry date / /

Medicare card number

Medicare card individual reference number

Medicare card expiry date MM / YYYY /

Passport number

Passport country of issue

Country of birth

City of birth

6. DECLARATION/SIGNATURE

We have read and agreed to the Important Terms & Conditions contained in this application. We acknowledge that you will rely on this information to process this request.

Primary cardholder's signature

Date / /

Privacy - Third party

Please tick this box if you do not wish to receive marketing offers about Our products and services.

Third party signature

Date / /

IMPORTANT TERMS & CONDITIONS

BOQ Specialist - a division of Bank of Queensland Limited ABN 32 009 656 740, AFSL and Australian credit licence No. 244616 (**BOQ Specialist**) is the credit provider and a member of Visa.

This Acknowledgement and Consent applies to you as the primary cardholder and - where noted - the nominated third party.

1. Online banking

By selecting this option, you hereby give the third party authority to register for online banking in relation to *your card account*. You acknowledge that this authority will enable the nominated third party to view your transaction history and statements relating to *your card account*. The nominated third party will be subject to BOQ Specialist's online banking terms and conditions as amended from time to time.

2. Enquiry authority

By selecting this option, you hereby give the third party the authority to request information relating to *your card account* and acknowledge that BOQ Specialist will act on a request made by the third party to disclose such information.

You acknowledge that a third party will have access to and be provided information relating to *your card account* and its operation, including your account balance, the amount of credit available, the minimum payment due, transactions history and statements.

3. Authority to maintain account

By selecting this type of authority you authorise the third party to have access to the information about *your card account* and for that third party to maintain *your card account* by granting him/her authority to notify BOQ Specialist of changes to the address and/or contact details and to request the issuance of replacement credit cards.

The third party authority will take effect on the date that BOQ Specialist amends its records to note the appointment and continues until you inform BOQ Specialist in writing to cancel or change this authority.

In the event of the death of an account holder, the authority given under this form will automatically terminate.

4. Power of attorney

You understand that a power of attorney authorises the third party to make payments and withdrawals from *your card account*, close *your card account* and make changes to *your card account* in accordance with the authorities granted to that third party under the power of attorney.

By electing this type of authority you agree that the third party may maintain your card account in accordance with the authority granted to that third party under the power of attorney.

BOQ Specialist at its own discretion may cancel the appointment of the nominated third party as an authority on *your card account* by telling me in writing.

In the event of your death the authority given under this form will automatically terminate.

5. Privacy acknowledgment - nominated third party

By signing this Form, you acknowledge that you, as the nominated third party, are or will be providing personal information to BOQ Specialist about yourself. BOQ Specialist may also collect personal information about you in the course of your dealings with BOQ Specialist.

As well as collecting personal information from you directly, BOQ Specialist may collect personal information from the primary cardholder, public sources, information brokers and third parties such as those described in this Acknowledgment and Consent (e.g. under 'Authority to disclose information'). Some of the personal information BOQ Specialist collects about you is collected as required or authorised by laws such as the *National Consumer Credit Protection Act 2009* (Cth) and the *Anti-Money Laundering and Counter-Terrorism Financing Act 2006* (Cth).

You acknowledge that this personal information and any other personal information BOQ Specialist collects about you (**Personal Information**) (whether directly from me or through a third party) may be collected, used and disclosed by BOQ Specialist:

- to verify your identity and complete anti-money laundering and counter terrorism checks as required by law;
- for the ongoing administration of the Facility and your access to it (including security, risk management and complying with BOQ Specialist's obligations at law);
- to enable it to undertake planning, product development, data mining or research;
- in connection with any potential or actual acquisition of an interest in BOQ Specialist; and
- for the investigation and prevention of crime, fraud and illegal conduct.

You acknowledge that not providing the Personal Information may result in this application being rejected.

You understand that BOQ Specialist may store personal information it collects about you in its information systems and physical records.

Subject to the provisions of the Privacy Act 1988 (Cth), you acknowledge that you may access and correct your Personal Information collected and held by BOQ Specialist by making a request to BOQ Specialist. BOQ Specialist suggests that you provide as much detail as you can about the particular information you seek, in order to help BOQ Specialist locate it. BOQ Specialist will provide reasons if it denies any request for access to or correction of personal information. Where BOQ Specialist decides not to make a requested correction to your personal information and you disagree, you may ask BOQ Specialist to record a note of your requested correction with the information.

6. Authority to disclose information - nominated third party

You understand and agree that BOQ Specialist may disclose your Personal Information, to the extent permitted by law, to:

- BOQ Specialist's subsidiaries and related bodies corporate;
- its agents, credit managers and related service providers who assist BOQ Specialist in the management and administration of your application and the Facility;
- its other agents and service providers (including without limitation organisations providing debt collection, mailing house, legal, accounting, business and financial consulting, loan management, archival, auditing, banking, marketing, advertising, delivery, recruitment, customer contact, information technology, research, utility, valuation, insurance, data processing, data analysis, investigation or security services);
- organisations providing processing and other support functions to BOQ Specialist;
- the primary cardholder, additional cardholders or other persons (if any) authorised by the primary cardholder to operate the Facility;
- other entities to whom BOQ Specialist is by law required to provide information about you to (for example law enforcement authorities and Government authorities);
- relevant dispute resolution schemes;
- your agents, such as financial or legal advisers; and
- other entities that are authorised by you.

Some of the third parties to whom BOQ Specialist may disclose your personal information may be located in South Africa, United Kingdom, New Zealand, The Philippines, India, Singapore, The United States of America and other countries. BOQ Specialist is required to comply with certain provisions of the Privacy Act to protect your privacy in relation to these disclosures. While these third parties outside Australia will often be subject to privacy and confidentiality obligations, you acknowledge that: (a) they may not always comply with those obligations or those obligations may differ from Australian privacy laws; (b) BOQ Specialist will not be accountable for the third party under the Privacy Act; (c) you may not be able to seek redress under the Privacy Act; and (d) the third party may be subject to foreign laws which might compel further disclosures of personal information (e.g. to government authorities).

7. Marketing - nominated third party

Unless you have ticked the direct marketing 'opt-out' box on this application form, you consent to BOQ Specialist using and sharing information about you with its related corporations to contact you on an ongoing basis by any means including telephone, email and other electronic message, to provide you information about BOQ Specialist's other products and services which BOQ Specialist thinks might be of interest to you. You acknowledge that you have the option to call BOQ Specialist at any time if you no longer want to receive such information.

8. Notifications - primary cardholder and nominated third party

You also acknowledge that BOQ Specialist may send you Short Messaging Service (SMS) for any purpose related to your application, if approved. You acknowledge that BOQ Specialist will send these SMSs to any mobile phone number it has on record for you and that you need to contact BOQ Specialist if you want to nominate a different mobile number to be used.

9. Recording - primary cardholder and nominated third party

You acknowledge that BOQ Specialist may keep records of communications including emails and telephone calls may be recorded for purposes including training and verification.

10. Acknowledgement and consent - primary cardholder and nominated third party

You separately agree that if you provide personal information about any other person, you must first ensure each such person has seen these Important Terms & Conditions and has understood their contents, and has separately agreed to their personal information being collected, used and disclosed by BOQ Specialist in the same way and in the same manner - to the extent permitted by law - that your Personal Information may be collected, used and disclosed in accordance with these Important Terms & Conditions.

11. Further information

If you have any questions, concerns or feedback about privacy, you may contact BOQ Specialist's Privacy Officer as follows:

- address: GPO Box 2539, Sydney NSW 2001;
- email: privacy@boqspecialist.com.au; or
- telephone: 1300 160 160.

Where you raise any concerns that BOQ Specialist has interfered with your privacy, BOQ Specialist will respond to let you know who will be handling your matter and when you can expect a further response.

You understand that you can access BOQ Specialist's Privacy Policy via boqspecialist.com.au or on request. The Privacy Policy contains further details about how BOQ Specialist handles personal information and credit reporting information, and matters such as website privacy, credit reporting bodies used and your access, correction and complaint rights in relation to BOQ Specialist and those credit reporting bodies.

All terms in italics are defined in the Conditions of Use brochure.